



Educational Booking Information Pack

Otway Fly Educational Bookings Information

Welcome to Otway Fly Treetop Adventures, one of Victoria's premier nature destinations.

Situated in the heart of the magnificent Otway Ranges, The Otway Fly offers a range of fun and educational services for your school to experience the unique flora, fauna and diverse history of the Otway Ranges.

Our Treetop Walk is a unique 1.9km walk that features a 600 meter long and 30meter high steel structured Treetop canopy walkway. At the pinnacle of the walkway, the spiral tower, you will be 47meters above the forest floor. You can also get a thrill walking out onto the rocking cantilever.

For other thrill seekers and those wishing to challenge themselves we also offer an exhilarating abseil drop 27m off the Treetop Walk structure down to the forest floor.

In addition to our Treetop Walk and abseiling, we can add to your schools experience by offering our Zipline Adventure. The first of its kind in Victoria, the Zipline Tour is a 2.5 hour, fully guided experience that includes training and simulation, 8 cloud stations, 6 flights and 2 suspension bridges. The ticket price also includes the world famous Treetop Walk. The Zip Line Tour is guided by trained and experienced guides. Our guides will provide you with an insight into our forest's history and its features and provide you with an experience you won't forget!

Our education programs at the Otway Fly are designed to be FUN and interactive. As we all know, students learn best when they're having fun. We discuss the local ecology, ecosystem functions, land use, food webs, collaboration and sustainability. Our fantastic guides are local community members who are passionate and have a genuine love of creating awareness for the next generation of land managers. We customise your tours to fit your key learning objectives to suit your curriculum and the duration of your visit.

We look forward to tailoring a fun and educational program to meet your school's needs. If you would like any more information, please don't hesitate to contact us.

We look forward to welcoming you at the Otway Fly and are confident a magical experience in the treetops will be had by all.

Regards,

The Otway Fly Treetop Adventures Team

School Visit Pricing

Otway Fly Treetop Adventures offers free admission for teachers and adults supervising student groups at the following ratios:

- 1 Teacher/Adult per 15 students for guided and unguided Treetop Walk tours
- 1 Teacher/Adult per 15 students for Abseiling
- 1 Teacher/Adult per 9 students for Zipline Tours

For Zipline and Abseiling Tours **EVERY person MUST complete and sign the attached waiver form** before visiting the Otway Fly (if under 18 years of age, please have a parent or guardian sign on their behalf). Please see full terms and conditions for Abseiling and Zipline Bookings.

Tour	Age Group	Price
Guided Treetop Walk	Primary and Secondary Students	\$10.50 per student
	Tertiary Students	\$16.00 per student
	Additional Teachers/Adults	\$15.00 per additional adult
Unguided Treetop Walk	Primary and Secondary Students	\$7.50 per student
	Tertiary Students	\$13.50 per student
	Additional Teachers/Adults	\$15.00 per additional adult
Zipline Tour + Guided Treetop Walk	Primary and Secondary Students	\$68.00 per student
	Adult & Tertiary Students	\$95.00 per student
	Additional Adults	\$95.00 per additional adult
Zipline Tour + Unguided Treetop Walk	Primary and Secondary Students	\$62.00 per student
	Adult & Tertiary Students	\$86.25 per student
	Additional Teachers/Adults	\$86.25 per additional adult
Abseiling	Abseiling (1 Drop)	\$14.50 per student
	Adults	\$25.00 per adult



Otway Fly Treetop Adventures
360 Phillips Track, Weeaproniah, 3237, VIC

www.otwayfly.com.au | admin@otwayfly.com.au | (03) 5235 9200

Meal Packages

Take a break over lunch in the Black Snail Café and soak up the tranquil rainforest setting. Please indicate your meal choice on the booking application form.

All prices are per student/person

Option	Description	Price
1	Fresh salad knott rolls and a pop top drink	\$8.50
2	Chicken nuggets and chips and a pop top drink	\$8.50
3	Pizza and chips or salad and a pop top drink	\$8.50
4	Cheeseburger and chips and a pop top drink	\$8.50
5	Pie and chips or salad and a pop top drink	\$9.00

How to Book

To book your trip to Otway Fly Treetop Adventures, please complete the separate [Educational Group Booking Form](#) and return it to: admin@otwayfly.com.au

Please ensure that you have read through all the terms and conditions and are aware of all restrictions and requirements.

A booking confirmation will be e-mailed to you to confirm your booking. Payment will need to be paid in full, in one single transaction for the total amount prior to visiting, unless invoicing has been prearranged. Payment options available are on account, direct deposit or by credit card (over the phone or in person).

Payment details:

Direct Deposit:

The Otway Fly Pty Ltd (ANZ)
BSB: 013 587 A/C: 8353 13531

Contact Us:

If you have any questions regarding your booking, contact our friendly team:

P: (03) 5235 9200 | E: admin@otwayfly.com.au | www.otwayfly.com.au



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Educational Group Bookings Terms & Conditions

Minimum size for Educational Bookings is 10 people for the Treetop Walk and/or Abseiling and/or Zipline Tour;

Guided Treetop Walks, Abseiling and Zipline bookings must be made at least 14 days in advance including optional extras (i.e. catering);

Unguided Treetop Walk bookings must be made at least 10 days in advance including optional extras (i.e. catering);

Numbers, arrival time, and catering requirements (if applicable) to be finalised 24 hours prior to arrival;

No verbal bookings allowed; bookings will be confirmed upon completion of our "Schools Booking Application Form";

Payment must be paid in one transaction per group;

Zipline Payments must be received prior to arrival, or on school's account;

Invoicing for Treetop Walks after your visit is only available if the required credit application documentation has been complete prior to arrival. Otherwise payment is required prior to entry to the walk;

If bookings containing Abseiling and/or Zipline Tours and/or catering is cancelled outside of the required 24 hours' notice, the organiser may be held liable for full payment of catering (as quoted);

Please arrive at least 15 minutes prior to your tours departures;

A No Show/Late Fee for Zipline Tours will be incurred at the rate of 10 people.

Privacy Policy

Otway Fly Tree Top Adventures respects your privacy. We have sourced our privacy principles from various legal institutions, which embody the National Privacy Principles in the Privacy Act 1988 (Privacy Act). Otway Fly Treetop Adventures also complies with the Spam Act 2003, which deals with restrictions on sending emails.

Although our policy specifically addresses Otway Fly Treetop Adventures obligations in respect of the laws of Australia, Otway Fly Treetop Adventures applies, where practicable, those principles and the processes set out below to its associates globally, subject to any requirements of local law.



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Zipline Tour Terms & Conditions

Important Terms and Conditions for guests when booking a Zipline Tour with the requirement to sign a declaration & waiver and will need to satisfy the below terms of trade.

Zipline Tour Inclusions

- The Zipline Tour includes entry to the Treetop Walk.
- Please note that it is advised for visitors booked into an afternoon Zipline Tour to arrive at least 1.5 hours prior to have enough time to enjoy the Treetop Walk.
- The Zipline Tour itself runs for 2.5 hours.
- Your booking is NON-REFUNDABLE and NON-TRANSFERABLE

Minimum requirements to be allowed on the Zipline Tour:

- Have a reasonable degree of physical ability
- Maximum weight of 120kgs fully clothed
- Capability of understanding and adhering to basic safety instructions (including understanding English or having a translator present on the tour with them).
- Are comfortable with heights

Children on the Zipline Tour:

- Must be at least four years of age and a minimum 105cm tall
- Children between 105cm – 120cm will complete the zipline in tandem with an adult.
- All children under 13yrs need to be accompanied on the tour by an adult
- Children between 13-18yrs are able to Zipline without adult supervision, however their waiver **MUST** be signed by a parent/guardian over the age of 18yrs and the parent/guardian **MUST** attend the safety briefing and remain onsite for the tour duration. This decision will always be at the Guides discretion.
- Children between 13-18yrs are unable to be guardians for anyone under 13yrs on tour.

The Zipline Tour has **NOT** been designed for persons:

- Who are beyond the first trimester of pregnancy
- Who suffer from vertigo or extreme fears of heights
- Who have heart conditions
- Who are legally blind or have other limiting disabilities
- Who have ankle, knee, hip injuries that can be exacerbated by performing the landings
- Who have spinal injuries or any other physical conditions that can be exacerbated by harness pressure, twisting or bending, strong/awkward landings

If you are unsure whether the Zipline Tour is suitable for you, it is recommended that you seek medical advice from your doctor.

Otway Fly reserves the **right to decline your participation in the tour**, if we believe you could put yourself or others into a compromised position as a result of any illnesses or ailments including:

- If you are under the influence of alcohol or drugs
- If you do not comply with all requirements of safety, signage and any other directions from your guides
- If you are behaving recklessly or carelessly on the tour

If you have any questions, please contact us prior to booking your Zipline Tour on (03) 5235 9200 or via email admin@otwayfly.com

Important Information

Weather and Tour Cancellations

The Otway Fly Zipline Tour operates in most weather conditions with the exception of severe weather conditions. For the safety of visitors, the attraction will close in conditions such as lightning storms, extremely high winds and government declared catastrophic bushfire weather warning days.

In these cases, pre-booked visitors will be offered an alternate return date and for Zipline Tours, an alternative tour date and time.

Refunds and Transfers

Your booking is non-refundable and non-transferable. Your purchase is for a specific date and time. Amendments for bookings can only be made up to 48 hours before the confirmed date of your tour and will only be made if there are availabilities.

Refunds will **ONLY** be offered if a tour is cancelled due to weather conditions [anchor to the Weather and Tour Cancellations section above].

There are no refunds for change of mind or inability to complete the course.

Check-in and Late Arrivals

You must arrive 15-20 minutes prior to your scheduled time to check-in at our customer service desk. If you are late to your tour we cannot hold the tour for you. Failure to arrive promptly and on time for check-in will result in forfeiting your tour and it **cannot** be refunded.

Tour Times and Bookings

Tour times operate at specific times during the day with bookings essential. First Tours depart at 9.15am and run throughout the day depending on the season. Availabilities and tour times are listed when booking online.

We strongly recommend that you book online [link to “book online” to ticketing section of the website] for your Zipline Tour. If you have any questions or are experiencing difficulties please call us on (03) 5235 9200 or email us at admin@otwayfly.com.

What to Wear

You are required to wear weather appropriate clothing and fully closed sporting or walking shoes. Sandals, thongs, heels or any shoe that has an “open toe” will not be permitted. Singlets and skirts will not be suitable attire for the full body harness.

On rainy and cold days, please come prepared for the tour with wet weather jackets and warm clothing. Please keep in mind that during warmer days, it may be still cool up in the tree canopy.

Cameras and Other Items

At the guide’s discretion, some camera are permitted on the Tour, with the recommendation that they are attached to your harness. Large cameras/video cameras are NOT permitted as they have the potential to compromise your safety during your Zipline Tour.

Items such as GoPros, mobile phones, wallets, watches, jewellery, asthma and keys can be taken on the Zipline Tour at your own risk. Please note that items that are dropped or fall out of your pockets **cannot** be recovered from the forest floor.

Complimentary secure lockers are available to keep any belongings you wish to leave behind safe. Lanyards to ensure that glasses are secure are also available for purchase.



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GENERAL WAIVER, INDEMNITY AND LIMITATION OF LIABILITY

PLEASE READ THIS AGREEMENT CAREFULLY. IT IS A LEGALLY BINDING DOCUMENT. IT AFFECTS YOUR LEGAL RIGHTS AND CONTAINS RELEASES OF LIABILITY AND A WAIVER OF YOUR LEGAL RIGHTS.

In consideration of **MERLIN ENTERTAINMENTS (OR OTWAY FLY TREETOP ADVENTURES) (Provider)** allowing

.....
(Name of **Participant**)

to take part in the activity known as

.....
(Name of **Activity**)

at the attraction known as **OTWAY FLY TREETOP ADVENTURES,**

the Participant acknowledges and agrees that is bound by the following terms:

1. The Participant acknowledges and agrees that:
 - (a) they participate in the Activity entirely at their own risk;
 - (b) the Activity is being undertaken for the purposes of recreation, enjoyment or leisure, which involves obvious and inherent risks to the Participant or people in their care or control, as well as a significant degree of physical risk, including the risk of personal injury or death;
 - (c) they are undertaking the Activity freely, voluntarily and at their own risk with full appreciation of the nature and the extent of all risks and requirements involved with the Activity;
 - (d) prior to participating in the Activity the risks and requirements have either been explained to them orally or they have been provided to them in writing;
 - (e) they fully understand the risks and requirements for the Activity;
 - (f) in the event they or any person in their care or control find themselves in difficulty, they are to stop the Activity or request that the Activity be stopped (as the case may be), and seek assistance;
 - (g) prior to signing this Agreement they informed the Provider of any pre-existing medical conditions or injuries which might affect their ability to participate safely in the Activity;
 - (h) if they develop any medical conditions or injuries during the Activity or preparing for the Activity they must inform the Provider immediately;
 - (i) at the time of signing this Agreement and during participation in the Activity, the Participant will not be under the influence of or affected to any extent by, alcohol, medications or drugs (whether legal or illegal);
 - (j) they must not consume any alcohol, medications or drugs (whether legal or illegal) while participating in the Activity;
 - (k) if they are asked to observe any signs or directions relating to the Activity that they will do so;
 - (l) the Provider has an unfettered right to end the Participant's involvement in the Activity or to refuse to allow the Participant to participate in the Activity if the Provider considers in its absolute discretion that the Participant has or may act in a way which is unsafe or reckless.
2. The Participant hereby indemnifies and will keep the Provider and its Associates indemnified from and against all actions, suits, proceedings, claims, liabilities, demands, costs, losses, damages and expenses of whatsoever nature and howsoever occurring, brought against or made upon the Provider or its Associates by the Participant or by any other person or which the Provider or its Associates may themselves pay, suffer, or sustain, arising directly, indirectly or in any other way connected with the Participant participating in the Activity, whether in contract, tort (including negligence), breach of statutory duty or otherwise. This indemnity applies irrespective of any negligence on the part of the Provider, its Associates or any other person.
3. The Participant hereby releases, discharges and holds harmless the Provider and its Associates from all actions, suits, proceedings, claims, liabilities, demands, costs, losses, damages and expenses of whatsoever nature and howsoever occurring, brought against or made upon the Provider or its Associates by the Participant or by any other person or which the Provider or its Associates may themselves pay, suffer, or sustain, arising directly, indirectly or in any other way connected with the Participant participating in the Activity, whether in contract, tort (including negligence), breach of statutory duty or otherwise. This indemnity applies irrespective of any negligence on the part of the Provider, its Associates or any other person.
4. This Agreement may be pleaded as a bar by the Provider and its Associates to any action, suit, proceeding, claim, liability, demand, costs, losses, damages and expenses made by the Participant or anyone claiming by, through or under the Participant howsoever arising out of or in connection with the Participant participating in the Activity.

5. Certain legislation, including the *Competition and Consumer Act 2010 (Cth)* and the *Fair Trading Acts* of the States and Territories, may imply or impose warranties or terms into any agreement between the Provider and the Participant, which cannot be excluded restricted or modified except to a limited extent. To the extent allowed any such legislation or otherwise at law, the Provider and its Associates limit their liability to, at the Provider's sole discretion, supplying the services again, or the payment of the cost of having the services supplied again.
6. All of the clauses in this Agreement are to be construed individually and should any one of these clauses or parts thereof become invalid or unenforceable or be otherwise severed from this Agreement, the remaining clauses shall remain valid and enforceable and such clauses will be determinative of the liability of the Participant, the Provider and its Associates (except to the extent any statute may provide otherwise) relating to the Participant's participation in the Activity.
7. Where the Participant is under the age of 18 years of age or otherwise under a legal disability, the below-signed Legal Guardian enters into this Agreement on behalf of the Participant. All references to "Participant" in this Agreement will be taken to be reference not only to the Participant but also to the Legal Guardian on behalf of the Participant.
8. In this Agreement:
 'Associates' means any associated or related entity of the Provider, or any employee, servant, agent, director, volunteer, or officer of the Provider or an associated or related entity of the Provider.

Declaration and signature

By signing this Agreement the Participant acknowledges that:

9. they are bound by the above terms;
10. participation in the Activity may cause them to suffer personal injury or death;
11. they understand that they waive their right to sue the Provider for losses relating to their personal injury or death that result from participation in the Activity including from the Provider's negligence.

Signature of Participant:

Date

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Name of Participant

Address of Participant

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Signature of Legal Guardian (if Participant is under 18 years of age or under a legal disability):

Date

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Name of Legal Guardian

Address of Legal Guardian

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