



2 January 2015

Welcome to Otway Fly Treetop Adventures, one of Victoria's premier nature destinations.

The Otway Fly Treetop Adventures is a major tourist attraction in the Otway Ranges just 19km off the Great Ocean Road from Lavers Hill. Situated in a combination of wet sclerophyll and cool temperate rainforest, we offer two great activities for your group to experience the diversity of an Australian forest.

The Treetop Walk is a unique 1.9km walk that features 600meter long and 30meter high steel structured Treetop canopy walkway. At the pinnacle of the walkway, the spiral tower, you will be 47meters above the forest floor. You can also get a thrill walking out onto the rocking cantilever.

In addition to our Treetop Walk, we can add to your groups experience by offering our Zipline Adventure. The first of its kind in Victoria, the Zipline Tour is a 2.5 hour, fully guided experience that includes training and simulation, 8 cloud stations, 6 flights and 2 suspension bridges. The ticket price also includes the world famous Treetop Walk. The Zip Line Tour is guided by trained and experienced guides. Our guides will provide you with an insight into our forest's history and its features and provide you with an experience you won't forget!

If you would like any more information, please don't hesitate to call us.

We look forward to welcoming you at the Otway Fly. We are confident a magical experience in the treetops will be had by all.

Regards,

The Otway Fly Treetop Adventures Team

Phone: +61 3 5235 9200

Email: admin@otwayfly.com.au

Web Site; www.otwayfly.com.au



PRICES

- All prices quoted below are per person
- **Minimum number per group is 10 to qualify for below pricing**
- For Zipline Tours EVERY person MUST complete and sign the attached waiver form before visiting the Otway Fly (if under 18 years of age, please have a parent or guardian sign on their behalf). Please see full terms and conditions for Zipline Bookings.
- Prices are valid as of Sunday 16th November 2014 and are subject to change

OTWAY FLY UNGUIDED TREETOP WALK

CATEGORY	PRICE PER PERSON
Adult	\$15.00
Senior (65 plus)	\$15.00
Child	\$7.50

ZIPLINE TOUR & TREE TOP WALK

CATEGORY	PRICE PER PERSON
Adult	\$108.00
Child (4 – 15)	\$76.50

GROUP BOOKING CONDITIONS & INFORMATION BOOKING CONDITIONS

- Minimum size of group is 10 people for the Treetop Walk & 10 people for Zipline Tour;
- Zipline bookings must be made at least 14 days in advance including optional extras (i.e. catering);
- Unguided Treetop Walk bookings must be made at least 10 days in advance including optional extras (i.e. catering);
- Numbers, arrival time, and catering requirements (if applicable) to be finalised 24 hours prior to arrival;
- No verbal bookings allowed; bookings will be confirmed upon completion of our “Group Booking Application Form”;
- Payment must be paid in one transaction per group;
- Zipline Payments must be received prior to arrival;
- Invoicing for Treetop Walks after your visit is only available if the required credit application documentation has been complete prior to arrival. Otherwise payment is required prior to entry to the walk;
- If bookings containing Zipline Tours and/or catering is cancelled outside of the required 24 hours’ notice, the organiser may be held liable for full payment of catering (as quoted);
- Please arrive at least 15 minutes prior to your tours departures for Zipline Tours;
- A No Show/Late Fee for Zipline Tours will be incurred at the rate of 10 people.

PRIVACY POLICY

Otway Fly Treetop Adventures respects your privacy. We have sourced our privacy principles from various legal institutions, which embody the National Privacy Principles in the Privacy Act 1988 (Privacy Act).

Otway Fly Treetop Adventures also complies with the Spam Act 2003, which deals with restrictions on sending emails.

Although our policy specifically addresses Otway Fly Treetop Adventures obligations in respect of the laws of Australia, Otway Fly Treetop Adventures applies, where practicable, those principles and the processes set out below to its associates globally, subject to any requirements of local law.

HOW TO BOOK YOUR TRIP

Booking your trip to the Otway Fly couldn’t be easier, just follow the steps below. If you have any queries or require further information or assistance with any aspect of your trip please do not hesitate to contact us, our staff are available to offer advice and assistance year round.

1. Complete the Group Booking Form and return to:

admin@otwayfly.com.au

2. Booking Confirmation will be e-mailed to you to confirm your booking. Payment will need to be paid in full, in one single transaction for the total amount prior to visiting, unless invoicing has been prearranged.
3. Payment options available are direct deposit or by credit card (over the phone or in person).
Payment details:
Direct Deposit:
The Otway Fly Pty Ltd (ANZ)



OTWAY
Fly
Zipline Tour

IMPORTANT TERMS, CONDITIONS & INFORMATION FOR GUESTS WHEN BOOKING IN FOR ZIPLINE TOUR

The Tour has been designed for persons of good health, that are comfortable with the thought of being at heights, have a reasonable degree of physical ability and a capacity to understand and adhere to basic safety instructions (including understanding English or have a translator on the tour with them).

The Tour has **not** been designed for persons:

- Who are beyond the **first trimester** of pregnancy (risk of abdominal trauma)
- Who suffer from vertigo or extreme fears of heights
- Who have heart conditions
- Who are legally blind, missing limbs or have other limiting disabilities
- Who have ankle, knee, hip injuries that can be exacerbated by performing the landings we require of them (reclined seated position to full weight standing, similar to arriving to the top of a chairlift when snow skiing)
- Who have spinal (including neck) or any other physical conditions that can be exacerbated by harness pressure, twisting or bending, strong/awkward landings

An individual should seek medical advice from their doctor should there be any doubt as to their ability to safely accommodate any stressors associated with the Zipline Tour.

You will be required to sign a declaration & waiver and you will need to satisfy our terms of trade.

Prior to your booking, it is important for you to consider any health or medical matters that may impact your ability to participate in the tour. Participants who are under the influence of alcohol or drugs will not be permitted to participate in the tour.

Otway Fly reserves the right to decline your participation in the tour, if we believe you could put yourself or others into a compromised position as a result of any illnesses or ailments.

Zipline tour participants agree to comply with all requirements of safety, signage and anything other directions as designated by the supplier.

Any non-compliance of such safety, signage and directions, including reckless or careless conduct by Zipline tour participants, may lead to cancellation of participant's inclusion in the Zipline activity.

If you are at all unsure about your ability or have restricted mobility, medical conditions or any disabilities which you are concerned about to successfully complete a Zipline Tour, please contact us to discuss your requirements prior to your booking & we'd be happy to help.

Operational Limits

- Our **maximum** weight restriction for any single adult is **120kg** (fully clothed)
- Our minimum height for children to participate is **105cm** (natural) and they must be at least **4yrs old** (due to the length of tour time, exposure to weather, toilet needs)
- When a child is between 105cm-120cm, regardless of age, they will need to Zipline as a "Tandem" with an adult due their size. The combined weight of the child and adult must **not** exceed 120kg together. This decision will always be at the Guides discretion.
- Children that are taller than 125cm & over 25kg will most likely be able to Zipline on their own pulley system. This decision will always be at the Guides discretion.
All children under 13yrs need to be accompanied on the tour by an adult.
- Children between 13-18yrs, who can abide by the safety rules, are able to Zipline without adult supervision, however their waiver **MUST** be signed by a parent/guardian over the age of 18yrs and the parent/guardian **MUST** attend the safety briefing and remain onsite for the tour duration. This decision will always be at the Guides discretion.
Children between 13-18yrs are unable to be guardians for anyone under 13yrs on tour.

What to Wear

You are required to wear weather appropriate clothing and **fully enclosed**, comfortable sporting or walking shoes that will not easily slip off.

Any shoe that has an "open toe" - as well as sandals, thongs, heels - are **not** permitted.

On rainy days come prepared for the tour wearing wet weather jackets (pants recommended too) and on cold days you must come prepared for the tour wearing warm clothing.

Bear in mind that even over the summer months it may be cool up in the tree canopy.

Singlets, skirts and short, short shorts are **not** suitable attire for the full body harness.

Weather

Otway Fly Zipline Tour operates in all weather conditions. Yes, we will go out in the rain & hail.

Tour operations will only be cancelled in extreme weather conditions such as lightning storms, extremely high winds and days of CODE RED Fire Danger Rating. **Tours will be postponed or cancelled at our discretion only.**

We will offer an alternative departure date/time in consultation with you if the scheduled tour has been affected by these circumstances.

Refunds and Transfers

Your booking is **non-refundable** and **non-transferable**. Your purchase is for a specific time & date. If you are late for your scheduled tour, we **cannot** hold the tour for you. Changes to the date and/or time of your reservation will only be considered if received 48 hours before the confirmed tour date. Changes of date or time of your booked tour can only be made if there is availability. Refunds will only be offered as per "weather" section (above). There are **no** refunds for change of mind or inability to complete the course.

Tour Times & Bookings

We operate with specific Tour times throughout the day, depending on the season, with the first tour of the day departing at 9.15am. We strongly recommend advanced bookings to avoid disappointment.

Checking In & Late Arrivals

You must arrive 15-20min prior to your scheduled tour time. If you are late for your scheduled tour, we **cannot** hold the tour for you. Therefore failure to arrive within this “check in” time will most likely result in missing your tour and mean forfeiting your booking & it **cannot** be refunded.

In extreme circumstances we may be able to reschedule you, only if availability allows.

Please research where we are and your travel time - allow enough time to reach us.

Allow 5min walking time from the car park to the Visitor Centre.

Tour Duration

You will need to have 2.5hrs in your day to be able to participate in the Zipline Tour, this is from the time your tour is scheduled to start to your return to the Visitor Centre, as the course consists of 6 cabled Ziplines and 2 cabled Suspension Bridges tucked down in our beautiful Rainforest.

The 2.5hr Zipline tour breaks down into a 30min safety briefing & harness fit with the Guides, a demonstration & practise of the “Simulator” for those that need to conquer their fears (5-10min), a 10min walk down a medium grade track to get to the start of the Zipline Course, 1-1.5hrs Zipping from tree to tree whilst remaining as a group from Cloud Station 1 to touchdown at Cloud Station 9, and then finally about 10-15min walk back up to the Visitor Centre...Or continue directly on to the self-guided Treetop Walk.

If you wish to do the Treetop Walk (which is inclusive of your ticket price) you will need to allow at least 3.5hrs in your day to enjoy both activities.

Please note last entry to the Treetop Walk is 4pm, so if you are participating in a Zipline Tour any time after 2pm, you will **not** have time to complete the Treetop walk after your Zipline Tour. Therefore, please plan to arrive with enough time before your scheduled afternoon Zipline Tour to complete the 1-1.5hr self-guided walk prior to Ziplining.

Cameras & Other Items

The Visitor Centre has complimentary secure lockers for anything you wish to leave safe and sound on the ground. Anything that you wear (jewellery, watches, glasses, sunglasses) or decide to bring (mobile phones, wallets, keys, cameras, GoPros, asthma inhalers or other medical requirements) on tour are completely at your own risk. If anything falls out of your pocket or you drop anything whilst using it, unfortunately it **cannot** be recovered from the forest floor. If you have medical needs that require you to bring something, please let us know.

Some compact cameras are permitted (at the discretion of your Guide) and are best attached to your harness with its own wrist strap or kept fitted in a zipped chest or leg pocket due to the harness strap around the waist. Large cameras and video cameras are **not** permitted as these compromises the safety of your flight.

If you need to wear glasses & feel they aren't secure enough with their fit, you can purchase your very own Otway Fly lanyard from the Visitor Centre for a very low price.

Please call us on 1800 300 477 or (03) 5235 9200 if we can be of further assistance.



MEAL PACKAGES

Take a break over lunch in the Black Snail Café and soak up the tranquil rainforest setting.

- Fully licenced with fast service.
- All lunch meals include tea and coffee.
- Please select your meal choice number on the booking application form.
- All prices are per person

OPTION	LUNCH MENU DESCRIPTION	PRICE
1.	<u>Soup:</u> Served with a freshly baked savoury scone.	\$8.50
2.	<u>Otway Gourmet Wrap Selection:</u> A combination platter of three varieties of wraps.	\$12.50
3.	<u>Quiche and Salad</u> Homemade quiche served with a fresh garden salad	\$14.50
4.	<u>Fish and Chips:</u> Battered local flathead fillets served with crisp garden salad, tartare sauce & chips	\$16.00
5.	<u>Chicken Parma:</u> Chicken schnitzel topped with a tomato Napoli sauce and cheese with fresh garden salad & hot chips	\$16.00
6.	<u>The Otway Beef Burger:</u> Homemade minced beef, carrot, onion, parsley burger with grilled bacon, mixed leaf lettuce, tomato and cheese served in a lightly toasted foccacia and chips.	\$16.00
7.	<u>Something for the whole group...</u> <u>Barbeque Lunch</u> Sausage, hamburger, chicken kebab, choice of three salads and bread (vegetarian options available)	\$16.00

MORNING & AFTERNOON TEA MENU

OPTION	DESCRIPTION	PRICE
A	Coffee & Tea only	\$3.80
B	Scones with jam and cream with tea and coffee	\$8.00
C	Home-made cookies with tea and coffee	\$8.00
D	Fresh cut sandwich rounds with tea and coffee	\$8.50
E	Local made beef pie with tea and coffee	\$8.50
F	Vegetarian pastie with tea and coffee	\$8.50
G	Locally made cakes with tea and coffee	\$8.00

Bookings/Cancellations/Changes:
admin@otway.com.au



GROUP BOOKING FORM

Arrival Time:		
Date of Visit:		
Group Name:		
Contact Name:		
Contact Numbers:	Phone:	Mobile:
Email:		
Address:		
Secondary Contact:		

ZIPLINE TOUR & TREE TOP WALK

		Number of Participants	Cost \$
Adults	\$108.00		
Child (4-15 years)	\$76.50		
TOTAL			
Preferred Zip Line Tour Time: (9.15am, 12.00pm, 2.30pm)			

*** Additional information required for Zip Line Tours – please complete “Zip Line Tour Booking Form”

UNGUIDED TREETOP WALK

		Number of Participants	Cost \$
Adults	\$15.00		
Child (4-15 years)	\$7.50		
Number of Free of Charge			
TOTAL			

CATERING

MORNING TEA

TIME:							
MEAL OPTION	A \$3.80ea	B \$8.00ea	C \$8.00ea	D \$8.50ea	E \$8.50ea	F \$8.50ea	G \$8.00ea
Number of meals							
TOTAL COST							
Any specific dietary requirements or allergies							

LUNCH

TIME:							
MEAL OPTION	1 \$8.50ea	2 \$12.50ea	3 \$14.50ea	4 \$16.00ea	5 \$16.00ea	6 \$16.00ea	7 \$16.00ea
Number of meals							
TOTAL COST							
Any specific dietary requirements or allergies							

AFTERNOON TEA

TIME:							
MEAL OPTION	A \$3.80ea	B \$8.00ea	C \$8.00ea	D \$8.50ea	E \$8.50ea	F \$8.50ea	G \$8.00ea
Number of meals							
TOTAL COST							
Any specific dietary requirements or allergies							

PAYMENT

TOTAL AMOUNT: \$ _____ PAY

Credit Card (over the phone or in person)

Direct Deposit

On Arrival

PLEASE READ & SIGN

I have read and understand the supplied Booking Conditions and I am aware that by signing this form I am waiving certain legal rights which I, my representatives or my dependents may have against the supplier. I have read, acknowledge and accept all booking terms and conditions outlined in this document on behalf of the group and all participants.

Organiser: _____ Signature: _____ Date: _____

OFFICE USE ONLY: BOOKING No: _____



ZIP LINE
IMPORTANT NOTICE

EXCLUSION OF LIABILITY – YOUR ASSUMPTION OF RISK - THESE CONDITIONS AFFECT YOUR LEGAL RIGHTS!

WARNING: If you participate in the Recreational Activities detailed below your rights to sue the supplier under the **Fair Trading Act 1999**, if you are killed or injured because the activities were not supplied with due care and skill or were not reasonably fit for their purpose, are excluded, restricted or modified in the way set out in in this document.

NOTE: The change to your rights, as set out, does not apply if your death or injury is due to gross negligence on the supplier’s part. “Gross negligence” is defined in the **Fair Trading (Recreational Services) Regulations 2004**.

Otway Fly Treetop Adventures Pty Ltd, as the respective supplier of Recreational Services, sell all tickets and supply all recreational services and facilities including, but not limited to zip line tours and abseiling ("Recreational Activities") subject to the following conditions:

1. These conditions do not affect any rights you have under Schedule 2 of the **Competition and Consumer Act 2010 (Cth)** ("the Act") except to the extent excluded in condition 2.
2. We and our employees, directors, officers, guides, instructors, contractors and agents ("the supplier") are not liable to you, your dependants or legal representatives in negligence, breach of contract or statute or statutory duty (including for breach of consumer guarantees implied by the Act) for personal injury or death suffered by you from our supply of Recreational Activities and the condition, layout, construction, design or use of these recreational activities;
3. You acknowledge that the Recreational Activities are dangerous with many inherent risks, dangers and hazards and personal injury and sometimes death can occur and you assume and accept all risk of personal injury or death from Recreational Activities, and you waive the right to sue the supplier for any personal injury or death in any way whatsoever arising from such activities.
4. We will not refund or replace a ticket:
 - a. if you decide part way through a Zip Line Tour to no longer partake in the activity.
5. You must comply with signs or other directions and we may suspend or cancel your access to Recreational Activities at our absolute discretion for non compliance with these conditions or for reckless or careless conduct.
6. Participants acknowledge and agree that they are undertaking the said activities freely, voluntarily and at his or her own risk with full appreciation of the nature and the extent of all risks and requirements involved with the activities. The waiver is a binding document for the participant (his or her guardian).

All applicants (guardians please sign for holders aged under 18 years) for Zip Line Tours and/or Abseiling must read & agree to the above and then sign below, confirming that they have read and understand the Terms and Conditions and subsequently agree to the refund policy schedule and the Privacy Policy The Otway Fly P/L.

I have hereby read and understood and agree to the Terms and Conditions (including cancellations & refunds) and the Privacy Policy of the Otway Fly Pty Ltd.

Name: _____ Signature: _____ Date: _____

Name: _____ Signature: _____ Date: _____

Name: _____ Signature: _____ Date: _____

DIRECTIONS

The Otway Fly is located at 360 Phillips Track, Weeaproniah, 3237 Victoria (Beech Forest, 3237 for GPS ref) approximately 45 minutes south of Colac and approximately 20 minutes off the Great Ocean Road from Lavers Hill.



OTWAY Fly
Treetop Adventures



Download the QR reader app - For iPhone from iTunes - For Android from Android Market - For BlackBerry from BlackBerry App World



Scan this QR Code with your smartphone to view our website.

DRIVING DISTANCES / TIMES										
	12 Apostles	Apollo Bay	Colac	Geelong	Lorne	Melbourne	Traralgon	Warrnambool		
12 Apostles	0 km	100 km	160 km	240 km	270 km	310 km	340 km	370 km	400 km	430 km
Apollo Bay	100 km	0 km	100 km	180 km	210 km	250 km	280 km	310 km	340 km	370 km
Colac	160 km	100 km	0 km	80 km	110 km	150 km	180 km	210 km	240 km	270 km
Geelong	240 km	180 km	80 km	0 km	30 km	70 km	100 km	130 km	160 km	190 km
Lorne	270 km	210 km	110 km	30 km	0 km	40 km	70 km	100 km	130 km	160 km
Melbourne	310 km	250 km	150 km	70 km	40 km	0 km	30 km	60 km	90 km	120 km
Traralgon	340 km	280 km	180 km	100 km	70 km	30 km	0 km	30 km	60 km	90 km
Warrnambool	370 km	310 km	210 km	130 km	100 km	60 km	30 km	0 km	30 km	60 km

* Drive times are maximum. Intended to be used as a guide only. Drive in the ACT in Australia.